Newcomer Services Feedback Report

Generated: 2026-11-02, 2:55:05 p.m.
Total Responses: 53

Organization Information

Organization: NATION CODE CANADA
Type: Non-Profit Organization (NPO)
Email: nationcode@proton.me
Program: BC Newcomer Services Pilot
Region: British Columbia, Canada

Summary Statistics

Yes, very helpful: 53 (100.0%)

Detailed User Responses

Entry #1

Submitted: April 25, 2026 at 10:54 a.m. PDT
Rating: helpful

Time in BC: More than 6 months
Immigration Status: Work Permit
Most Urgent Need: Finding a place to live
English Level: Intermediate (basic conversations)
Support Network: No, I'm completely alone
Location: Vancouver

Entry #2

Submitted: April 18, 2026 at 10:50 a.m. PDT
Rating: helpful

Time in BC: 3-6 months
Immigration Status: Refugee Claimant
Most Urgent Need: Finding a job
English Level: Beginner (little to no English)
Support Network: No, I'm completely alone
Location: Surrey / Delta / White Rock

Entry #3

Submitted: April 15, 2026 at 09:41 a.m. PDT
Rating: helpful

Time in BC: More than 6 months
Immigration Status: Study Permit
Most Urgent Need: Finding a job
English Level: Advanced (fluent)
Support Network: No, I'm completely alone
Location: Vancouver

Entry #4

Submitted: April 14, 2026 at 09:35 a.m. PDT
Rating: helpful

Time in BC: More than 6 months
Immigration Status: Study Permit
Most Urgent Need: Finding a job
English Level: Intermediate (basic conversations)
Support Network: No, I'm completely alone
Location: Burnaby

Entry #5

Submitted: April 12, 2026 at 11:47 a.m. PDT
Rating: helpful

Time in BC: Just arrived (this week)
Immigration Status: Refugee / Protected Person
Most Urgent Need: Basic setup (SIN, bank, health insurance)
English Level: Beginner (little to no English)
Support Network: No, I'm completely alone
Location: Richmond

Entry #6

Submitted: April 12, 2026 at 10:33 a.m. PDT
Rating: helpful

Time in BC: More than 6 months
Immigration Status: Refugee Claimant
Most Urgent Need: Finding a job
English Level: Beginner (little to no English)
Support Network: No, I'm completely alone
Location: Surrey / Delta / White Rock

Entry #7

Submitted: April 7, 2026 at 10:49 a.m. PDT
Rating: helpful

Time in BC: More than 6 months
Immigration Status: Refugee Claimant
Most Urgent Need: Counselling or mental health support
English Level: Beginner (little to no English)
Support Network: No, I'm completely alone
Location: Burnaby

Entry #8

Submitted: April 6, 2026 at 11:25 a.m. PDT
Rating: helpful

Time in BC: More than 6 months
Immigration Status: Work Permit
Most Urgent Need: Finding a job
English Level: Intermediate (basic conversations)
Support Network: Yes, but they cannot help much
Location: Burnaby

Entry #9

Submitted: April 6, 2026 at 09:50 a.m. PDT
Rating: helpful

Time in BC: More than 6 months
Immigration Status: Permanent Resident
Most Urgent Need: Finding a job
English Level: Intermediate (basic conversations)
Support Network: No, I'm completely alone

Location: Vancouver

Entry #10

Submitted: April 2, 2026 at 11:29 p.m. PDT
Rating: helpful

Time in BC: Just arrived (this week)
Immigration Status: Permanent Resident
Most Urgent Need: Basic setup (SIN, bank, health insurance)
English Level: Intermediate (basic conversations)
Support Network: No, I'm completely alone
Location: Vancouver

Entry #11

Submitted: April 1, 2026 at 12:12 p.m. PDT
Rating: helpful

Time in BC: More than 6 months
Immigration Status: Refugee Claimant
Most Urgent Need: Finding a job
English Level: Beginner (little to no English)
Support Network: No, I'm completely alone
Location: Tri-Cities (Coquitlam, New Westminster)

Entry #12

Submitted: April 1, 2026 at 08:53 a.m. PDT
Rating: helpful

Time in BC: 3-6 months
Immigration Status: Refugee / Protected Person
Most Urgent Need: Learning English
English Level: Beginner (little to no English)
Support Network: No, I'm completely alone
Location: Burnaby

Entry #13

Submitted: March 31, 2026 at 08:05 p.m. PDT
Rating: helpful

Time in BC: More than 6 months
Immigration Status: Study Permit
Most Urgent Need: Finding a place to live
English Level: Intermediate (basic conversations)
Support Network: No, I'm completely alone
Location: Tri-Cities (Coquitlam, New Westminster)

Entry #14

Submitted: March 30, 2026 at 08:24 a.m. PDT
Rating: helpful

Time in BC: More than 6 months
Immigration Status: Permanent Resident
Most Urgent Need: Finding a job
English Level: Intermediate (basic conversations)
Support Network: No, I'm completely alone
Location: Vancouver

Entry #15

Submitted: March 27, 2026 at 09:31 a.m. PDT
Rating: helpful

Time in BC: Less than 1 month
Immigration Status: Refugee / Protected Person
Most Urgent Need: Basic setup (SIN, bank, health insurance)
English Level: Beginner (little to no English)
Support Network: No, I'm completely alone
Location: Surrey / Delta / White Rock

Entry #16

Submitted: March 26, 2026 at 12:31 p.m. PDT
Rating: helpful

Time in BC: More than 6 months
Immigration Status: Study Permit
Most Urgent Need: Finding a place to live
English Level: Intermediate (basic conversations)
Support Network: Yes, but they cannot help much
Location: Burnaby

Entry #17

Submitted: March 25, 2026 at 09:17 p.m. PDT
Rating: helpful

Time in BC: More than 6 months
Immigration Status: Refugee Claimant
Most Urgent Need: Support for family/children
English Level: Beginner (little to no English)
Support Network: No, I'm completely alone
Location: Tri-Cities (Coquitlam, New Westminster)

Entry #18

Submitted: March 25, 2026 at 10:56 a.m. PDT
Rating: helpful

Time in BC: More than 6 months
Immigration Status: Permanent Resident
Most Urgent Need: Finding a place to live
English Level: Intermediate (basic conversations)
Support Network: No, I'm completely alone

Location: Surrey / Delta / White Rock

Entry #19

Submitted: March 23, 2026 at 07:58 p.m. PDT
Rating: helpful

Time in BC: 3-6 months
Immigration Status: Refugee / Protected Person
Most Urgent Need: Support for family/children
English Level: Intermediate (basic conversations)
Support Network: No, I'm completely alone
Location: Burnaby

Entry #20

Submitted: March 23, 2026 at 12:44 p.m. PDT
Rating: helpful

Time in BC: 3-6 months
Immigration Status: Study Permit
Most Urgent Need: Finding a place to live
English Level: Intermediate (basic conversations)
Support Network: No, I'm completely alone
Location: Richmond

Entry #21

Submitted: March 22, 2026 at 10:41 a.m. PDT
Rating: helpful

Time in BC: More than 6 months
Immigration Status: Refugee Claimant
Most Urgent Need: Finding a job
English Level: Beginner (little to no English)
Support Network: No, I'm completely alone
Location: Surrey / Delta / White Rock

Entry #22

Submitted: March 21, 2026 at 08:20 p.m. PDT
Rating: helpful

Time in BC: More than 6 months
Immigration Status: Permanent Resident
Most Urgent Need: Counselling or mental health support
English Level: Intermediate (basic conversations)
Support Network: No, I'm completely alone
Location: Vancouver

Entry #23

Submitted: March 21, 2026 at 07:01 p.m. PDT
Rating: helpful

Time in BC: More than 6 months
Immigration Status: Study Permit
Most Urgent Need: Finding a job
English Level: Intermediate (basic conversations)
Support Network: No, I'm completely alone
Location: Tri-Cities (Coquitlam, New Westminster)

Entry #24

Submitted: March 20, 2026 at 10:19 a.m. PDT
Rating: helpful

Time in BC: 1-3 months
Immigration Status: Refugee Claimant
Most Urgent Need: Support for family/children
English Level: Intermediate (basic conversations)
Support Network: No, I'm completely alone
Location: Vancouver

Entry #25

Submitted: March 20, 2026 at 09:14 a.m. PDT
Rating: helpful
Comment: The pilot is heading in the right direction. It already improves how services are accessed, but refining the user flow and clarity would make it much stronger.

Time in BC: More than 6 months
Immigration Status: Permanent Resident
Most Urgent Need: Counselling or mental health support
English Level: Intermediate (basic conversations)
Support Network: No, I'm completely alone
Location: Burnaby

Entry #26

Submitted: March 20, 2026 at 09:11 a.m. PDT
Rating: helpful
Comment: I tested the pilot and I like the direction. It’s not perfect yet, but it definitely has potential to make things much simpler.

Time in BC: More than 6 months
Immigration Status: Work Permit
Most Urgent Need: Support for family/children
English Level: Advanced (fluent)
Support Network: No, I'm completely alone
Location: Vancouver

Entry #27

Submitted: March 20, 2026 at 09:10 a.m. PDT
Rating: helpful
Comment: It’s a good idea but I think it still needs some refinement to be fully user friendly.

Time in BC: 3-6 months
Immigration Status: Work Permit
Most Urgent Need: Finding a job
English Level: Intermediate (basic conversations)
Support Network: No, I'm completely alone
Location: Burnaby

Entry #28

Submitted: March 20, 2026 at 09:03 a.m. PDT
Rating: helpful

Time in BC: Just arrived (this week)
Immigration Status: Refugee Claimant
Most Urgent Need: Basic setup (SIN, bank, health insurance)
English Level: Beginner (little to no English)
Support Network: No, I'm completely alone
Location: Richmond

Entry #29

Submitted: March 19, 2026 at 06:23 p.m. PDT
Rating: helpful

Time in BC: 3-6 months
Immigration Status: Work Permit
Most Urgent Need: Counselling or mental health support
English Level: Intermediate (basic conversations)
Support Network: No, I'm completely alone
Location: Surrey / Delta / White Rock

Entry #30

Submitted: March 18, 2026 at 06:07 p.m. PDT
Rating: helpful

Time in BC: 1-3 months
Immigration Status: Refugee / Protected Person
Most Urgent Need: Support for family/children
English Level: Beginner (little to no English)
Support Network: No, I'm completely alone
Location: Tri-Cities (Coquitlam, New Westminster)

Entry #31

Submitted: March 18, 2026 at 02:35 p.m. PDT
Rating: helpful

Time in BC: 1-3 months
Immigration Status: Study Permit
Most Urgent Need: Finding a job
English Level: Intermediate (basic conversations)

Support Network: No, I'm completely alone
Location: Burnaby

Entry #32

Submitted: March 18, 2026 at 01:37 p.m. PDT
Rating: helpful

Time in BC: Less than 1 month
Immigration Status: Work Permit
Most Urgent Need: Learning English
English Level: Beginner (little to no English)
Support Network: No, I'm completely alone
Location: Vancouver

Entry #33

Submitted: March 18, 2026 at 08:22 a.m. PDT
Rating: helpful

Time in BC: Less than 1 month
Immigration Status: Refugee / Protected Person
Most Urgent Need: Finding a place to live
English Level: Beginner (little to no English)
Support Network: No, I'm completely alone
Location: Surrey / Delta / White Rock

Entry #34

Submitted: March 17, 2026 at 08:53 p.m. PDT
Rating: helpful
Comment: “The suggestions that were provided were relevant to my needs.”

Time in BC: More than 6 months
Immigration Status: Refugee Claimant
Most Urgent Need: Finding a place to live
English Level: Advanced (fluent)
Support Network: Yes, but they cannot help much
Location: Vancouver

Entry #35

Submitted: March 17, 2026 at 01:35 p.m. PDT
Rating: helpful
Comment: It is helpful.
Thank you

Time in BC: Just arrived (this week)
Immigration Status: Refugee Claimant
Most Urgent Need: Basic setup (SIN, bank, health insurance)
English Level: Beginner (little to no English)
Support Network: No, I'm completely alone
Location: Tri-Cities (Coquitlam, New Westminster)

Entry #36

Submitted: March 17, 2026 at 12:29 p.m. PDT
Rating: helpful

Time in BC: Just arrived (this week)
Immigration Status: Permanent Resident
Most Urgent Need: Basic setup (SIN, bank, health insurance)
English Level: Intermediate (basic conversations)
Support Network: No, I'm completely alone
Location: Burnaby

Entry #37

Submitted: March 17, 2026 at 09:49 a.m. PDT
Rating: helpful

Time in BC: More than 6 months
Immigration Status: Refugee Claimant
Most Urgent Need: Basic setup (SIN, bank, health insurance)
English Level: Advanced (fluent)
Support Network: Yes, they can help me
Location: Vancouver

Entry #38

Submitted: March 15, 2026 at 11:24 a.m. PDT
Rating: helpful

Time in BC: Less than 1 month
Immigration Status: Work Permit
Most Urgent Need: Learning English
English Level: Beginner (little to no English)
Support Network: Yes, but they cannot help much
Location: Richmond

Entry #39

Submitted: March 14, 2026 at 11:30 p.m. PDT
Rating: helpful

Time in BC: More than 6 months
Immigration Status: Permanent Resident
Most Urgent Need: Finding a job
English Level: Intermediate (basic conversations)
Support Network: No, I'm completely alone
Location: Outside Metro Vancouver

Entry #40

Submitted: March 13, 2026 at 10:44 a.m. PDT
Rating: helpful
Comment: Good app

Time in BC: Less than 1 month
Immigration Status: Refugee / Protected Person
Most Urgent Need: Finding a place to live
English Level: Beginner (little to no English)

Support Network: Yes, but they cannot help much
Location: Surrey / Delta / White Rock

Entry #41

Submitted: March 12, 2026 at 11:01 a.m. PDT
Rating: helpful
Comment: Thank You!

Time in BC: Just arrived (this week)
Immigration Status: Refugee / Protected Person
Most Urgent Need: Learning English
English Level: Beginner (little to no English)
Support Network: No, I'm completely alone
Location: Tri-Cities (Coquitlam, New Westminster)

Entry #42

Submitted: March 12, 2026 at 10:06 a.m. PDT
Rating: helpful
Comment: This is a great idea. It would be very helpful if the app could eventually connect to all departments.

Time in BC: 3-6 months
Immigration Status: Study Permit
Most Urgent Need: Finding a job
English Level: Intermediate (basic conversations)
Support Network: Yes, but they cannot help much
Location: Burnaby

Entry #43

Submitted: March 11, 2026 at 01:53 p.m. PDT
Rating: helpful

Time in BC: More than 6 months
Immigration Status: Refugee Claimant
Most Urgent Need: Counselling or mental health support
English Level: Advanced (fluent)
Support Network: Yes, they can help me
Location: Vancouver

Entry #44

Submitted: March 11, 2026 at 12:22 p.m. PDT
Rating: helpful

Time in BC: 3-6 months
Immigration Status: Refugee Claimant
Most Urgent Need: Support for family/children
English Level: Intermediate (basic conversations)
Support Network: No, I'm completely alone
Location: Tri-Cities (Coquitlam, New Westminster)

Entry #45

Submitted: March 11, 2026 at 11:16 a.m. PDT
Rating: helpful

Time in BC: Just arrived (this week)
Immigration Status: Permanent Resident
Most Urgent Need: Basic setup (SIN, bank, health insurance)
English Level: Beginner (little to no English)
Support Network: No, I'm completely alone
Location: Surrey / Delta / White Rock

Entry #46

Submitted: March 11, 2026 at 11:06 a.m. PDT
Rating: helpful
Comment: It's great

Time in BC: 1-3 months
Immigration Status: Study Permit
Most Urgent Need: Finding a place to live
English Level: Beginner (little to no English)
Support Network: No, I'm completely alone
Location: Richmond

Entry #47

Submitted: March 7, 2026 at 11:33 a.m. PST
Rating: helpful
Comment: That is great, quick and reliable

Time in BC: More than 6 months
Immigration Status: Permanent Resident
Most Urgent Need: Support for family/children
English Level: Intermediate (basic conversations)
Support Network: Yes, but they cannot help much
Location: Other Metro Vancouver

Entry #48

Submitted: March 4, 2026 at 11:15 a.m. PST
Rating: helpful

Time in BC: Just arrived (this week)
Immigration Status: Refugee / Protected Person
Most Urgent Need: Finding a place to live
English Level: Intermediate (basic conversations)
Support Network: Yes, but they cannot help much
Location: Surrey / Delta / White Rock

Entry #49

Submitted: March 3, 2026 at 08:13 p.m. PST
Rating: helpful

Time in BC: More than 6 months
Immigration Status: Refugee / Protected Person
Most Urgent Need: Finding a job
English Level: Intermediate (basic conversations)
Support Network: No, I'm completely alone
Location: Other Metro Vancouver

Entry #50

Submitted: March 3, 2026 at 04:01 p.m. PST
Rating: helpful

Time in BC: More than 6 months
Immigration Status: Study Permit
Most Urgent Need: Support for family/children
English Level: Intermediate (basic conversations)
Support Network: Yes, they can help me
Location: Burnaby

Entry #51

Submitted: March 3, 2026 at 02:46 p.m. PST
Rating: helpful

Time in BC: More than 6 months
Immigration Status: Permanent Resident
Most Urgent Need: Counselling or mental health support
English Level: Advanced (fluent)
Support Network: No, I'm completely alone
Location: Tri-Cities (Coquitlam, New Westminster)

Entry #52

Submitted: March 2, 2026 at 12:58 p.m. PST
Rating: helpful

Time in BC: More than 6 months
Immigration Status: Permanent Resident
Most Urgent Need: Support for family/children
English Level: Advanced (fluent)
Support Network: Yes, but they cannot help much
Location: Other Metro Vancouver

Entry #53

Submitted: March 2, 2026 at 10:42 a.m. PST
Rating: helpful

Time in BC: Just arrived (this week)
Immigration Status: Work Permit
Most Urgent Need: Basic setup (SIN, bank, health insurance)
English Level: Intermediate (basic conversations)
Support Network: No, I'm completely alone

Location: Surrey / Delta / White Rock

This report is generated for BC government program evaluation purposes.